



Highpoint Technology Group

Technology Services Designed for Your Business

Solutions That Enable Your Revenue

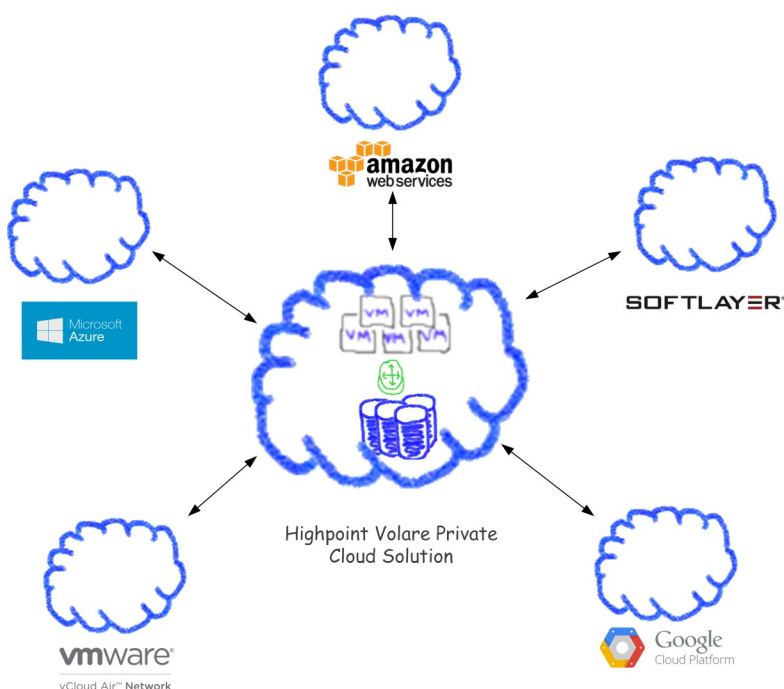
Volaré Hybrid Cloud Solution

Finally a cloud built exclusively to meet your business needs!

The Volaré Hybrid Cloud Solution is a fully managed cloud ecosystem built for any business solution, from agile software development farms to the most sensitive mission-critical applications. Highpoint has mastered the art of making cloud services easy to consume by offering seamless integrations, complete infrastructure management and flexible deployments across virtual private, public and hybrid clouds.

The Volaré Cloud team empowers organizations to maximize the power of the cloud to reduce IT challenges and drive business growth through an application-centric approach and best-in-class technologies developed by Microsoft, AWS, VMware, Google, and other leading providers.

Advanced compliance and regulatory frameworks, rigorous security protocols and a 99.99 percent guaranteed uptime are integral components of Highpoint's commitment to having the most "dynamically-agile" cloud solution coupled with a fierce customer service passion, quickly earning Highpoint recognition as a top global cloud service provider.



Volaré Cloud Services

- **Compliance Solutions** – Data security and compliance is more than a few settings. It is a formal methodology that applies the right physical, technical and administrative processes to properly ensure confidentiality, integrity and availability (CIA) of mission-critical applications.
- **Predictable, flat monthly billing amounts** – Your Volaré Cloud is built to flex up as computing demands increase, without overage or additional charges.
- **True Hybrid Cloud** – Our private cloud offers the ability to create high speed, low latency private connections between public cloud platforms and infrastructure that resides in our secure co-location facility.
- **Support and Incident Response** – Highpoint provides unlimited technical resolution with 24/7 support, as well as integration of support plans with your current application support provider/partner.
- **Best in Class Technology Platform** – We made the decision up-front to ensure that we created a best of breed technology platform. Juniper, VMware, Microsoft, NetApp, and CloudStack come together in the Volaré Cloud ecosystem to provide all customers the best technology platform on the market.

Managed IT Services

Service Desk

- 24 x 7 helpdesk capabilities
- Tier I, II, and III resources
- Real-time support for high priority issues.
- Service requests included
- Application support
- Ticketing via phone, email, and dedicated web portal

Desktop Services

- Intelligent monitoring
- Troubleshooting support on all standard applications.
- Anti-virus software/support
- Malware software/support
- Add on support for line of business applications

Server & Network Services

- Intelligent monitoring
- Troubleshooting support on all standard applications
- Anti-virus software/support
- Add on support for line of business applications
- Turnkey wired and wireless network support
- Firewall and security services
- Voice & data carrier services

Project Based Engagements

- Deployment services
- Upgrade services
- Strategic CIO services



Telephony and Unified Communications

In today's anytime-anywhere workplace, putting powerful business communication and collaboration tools in the hands of the workforce is essential to staying competitive.

Easy to deploy, and intuitive to use, our brilliantly simple business VoIP phone systems deliver full-featured collaboration tools – including instant messaging, audio conferencing and desktop sharing.

Our Unified Communications solutions are tailored to meet your specific needs, and are available in an array of on premise or cloud based solutions.

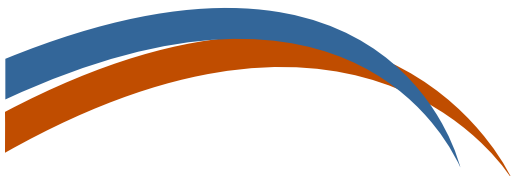
Our solutions are designed to extend unified communications (UC) applications to smartphones and tablets so workers can achieve maximum productivity anytime, anywhere. **The result: a more engaged, connected, responsive workforce which increases your team's professionalism, sales and service.**

Data Center Services

Highpoint is the Tier IV designed solution for you. The Highpoint data center space is one of the most reliable and secure data centers in the greater Houston area due to the unique master planned POD and layered security model.

Highpoint colocation cabinets provide a highly secure environment while simultaneously ensuring collocated equipment receives the necessary environmental controls to ensure adequate power and cooling.

- Private caged space with various cabinet sizes available
- Extremely redundant power and cooling
- Redundant Internet with security/DDoS Protection built in
- 24 x 7 physical and digital security controls



Consulting Services

Disaster Recovery

Successful IT disaster recovery is about building a good foundation for resiliency. This involves planning, preparing, and implementing solid IT management practices. If you want to enable resilient, available, and recoverable IT services that meet your business continuity requirements, our IT Disaster Recovery consulting services can help.

With decades of IT and business continuity experience in-house, our expert consultants will aid you in:

- **IT Disaster Recovery Program Assessment.** We'll review your program documentation (including test results and audit findings), study your recovery strategies, and interview key stakeholders to provide you with an industry-standard maturity assessment.
- **IT Disaster Recovery Strategy & Roadmap.** We'll consider your infrastructure, applications, staff, and data in our mission to align your Business Continuity program requirements with your IT availability needs.
- **IT Disaster Recovery Plan Development.** We'll develop plans and procedures for restoring your critical IT infrastructure, applications, and data in the event of a disruption.



Information Security

With so many headlines proclaiming security breaches these days, you undoubtedly have a heightened awareness of the need to protect your company by protecting your data. Our information security consulting practice is one of the few that can deliver all the components of a comprehensive information security program. From penetration testing and vulnerability assessments - which we use to look for gaps and risks in your security – to advisory support, we deliver a holistic information security strategy that helps you better manage the security, privacy, and compliance risks of your data.

At Highpoint, our heritage in disaster recovery (DR) contributes to our strong position in information security consulting, since more and more DR events are being caused by security events such as data breaches and loss of data. We deliver:

- **Information Security Strategy & Design** to give you a better security posture.
- **Information Security Assessments** to analyze the maturity of your information security program, as well as identify gaps, weaknesses, and opportunities for improvement.
- **Information Security Remediation** to provide you with comprehensive tactical plans for addressing information security flaws and executing actionable mitigation strategies.

About Highpoint Technology Group

Highpoint Technology Group is a service disabled, veteran owned business serving enterprise and public sector customers since 2009. Highpoint specializes in consulting, professional IT services, Managed IT, Public and Private Cloud systems, and data center hosting. The Highpoint Technology Group team supports clients in both the private and public sectors including United States Government Agencies, Fortune 500 companies and small to mid-sized clients throughout the US.

